

ZERO BY ONE SOUND

Studio Policies

Thank you for booking your project with us! We appreciate your business and look forward to working with you and helping bring your project to life.

To ensure that every client receives the best possible experience, please take a moment to read and understand the following studio policies.

SESSION TIMES & ARRIVAL

We recommend arriving a 15 minutes early so you have time to get settled and prepared. If you arrive late, your session will still end at the originally scheduled time. Late arrival may reduce the amount of time available for recording, editing, or mixing.

We frequently have other sessions scheduled immediately following yours, so we are generally unable to extend a session beyond its scheduled end time.

CANCELLATIONS & RESCHEDULING

If you need to cancel or reschedule your session, please provide at least 24 hours' notice.

Same-day cancellations and missed sessions are non-refundable.

GUESTS

We want to maintain a focused and productive studio environment.

Sessions are limited to the **artist/client and a maximum of two (2) guests unless prior arrangements have been made with the studio.

While we understand that having friends or collaborators present can be part of the creative process, excessive conversation, cell phone use, or other distractions can interfere with the recording and production process.

Our goal is to keep the studio environment focused so that we can give your project our full attention.

YOUR FILES & BACKUPS

Your recorded material, Pro Tools sessions, mixes, and masters are your responsibility.

Zero By One Sound does not provide permanent storage or archival services for client files.

Please bring a hard drive so we can provide copies of your Pro Tools session files, wav files and final mixes. We can also send them via "WeTransfer". They will have to be downloaded and stored by you within 30 days.

Pro Tools session files will be retained for a maximum of 30 days after the final mix has been delivered. After 30 days, session files may be permanently deleted from our studio storage and may not be recoverable.

We strongly recommend maintaining multiple backups of all project files in separate locations.

STUDIO CONDUCT

Please treat the studio, its equipment, staff, clients, and neighboring businesses with respect.

Zero By One Sound reserves the right to end a session or project immediately, without refund, in the event of inappropriate, disruptive, threatening, or unsafe behavior.

ALCOHOL & ILLEGAL DRUGS

Consumption of alcoholic beverages by minors and the use or possession of illegal drugs are strictly prohibited on studio property.

Any behavior resulting from alcohol or substance use that creates an unsafe or disruptive environment may result in the immediate termination of the session without refund.

SMOKING & VAPING

ZERO BY ONE SOUND IS A NON-SMOKING STUDIO.

Smoking and vaping are not permitted anywhere inside the building.

PERSONAL PROPERTY & EQUIPMENT

Please take care of your personal belongings while at the studio.

Zero By One Sound is not responsible for items left at the studio, lost, stolen, or damaged personal property.

Clients are expected to use studio equipment responsibly. Zero By One Sound is not responsible for personal injury resulting from misuse of equipment or failure to follow studio instructions.

AGREEMENT TO THESE POLICIES

By booking a session with Zero By One Sound, you acknowledge that you have read, understood, and agreed to these Studio Policies.

We appreciate your cooperation and look forward to creating great music with you.

Zero By One Sound